



CONTINUOUS ENHANCEMENT OF QUALITY MEASUREMENT IN PRIMARY MENTAL HEALTH CARE:
CLOSING THE IMPLEMENTATION LOOP PROJECT

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RESEARCH SUBPROJECT

The purpose of the research subproject is to identify the perceived facilitators and barriers to quality improvement (QI) in primary care mental health (PCMH). The intent of the research subproject is to develop a tool (i.e. checklist) for assessing an organization's readiness to undertake quality measurement. The purpose of such a tool would be to identify the facilitators and barriers to quality measurement in a specific primary care setting, thus enabling customized implementation planning, organized around a practice's unique strengths and challenges. A combination of quantitative and qualitative research methods may be used to address the following research objectives.

RESEARCH OBJECTIVES:

- To review the current knowledge, including QI measurement tools or scales, on the perceived facilitators and barriers to QI work in PCMH.
- To identify the perceived facilitators and barriers to QI work (i.e. the uptake and implementation of a set of quality indicators) in PCMH in the Calgary Health Region and possibly other specified health regions in Canada.
- To make recommendations to promote the successful uptake and implementation of PCMH quality indicators.

The literature review will inform the research design and methods for identifying the perceived facilitators and barriers to QI in specific health regions.

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